**NHS**
West Hampshire
Clinical Commissioning Group

MHH Mid Hampshire Healthcare

Watercress
Medical

# Attending an appointment with the Community Cardiology Service during the Coronavirus Pandemic

We are continuing to run face to face consultations during the pandemic and you will be contacted by phone if your appointment has to be postponed or cancelled for any reason.

Our clinicians are following current  COVID-19 guidelines with additional cleaning between patients and wearing full PPE to protect you and themselves. This may result in appointments taking slightly longer than before. All of our team perform regular lateral flow tests for COVID-19 and have been offered a COVID-19 vaccination.

## Before the appointment

**Please contact us prior to your appointment if you or your household have symptoms of COVID-19 or have to self isolate for any reason.**

You will be called the day before your appointment with screening questions regarding COVID-19. We will advise you if your appointment should be postponed.

If the answers change between the screening call & your appointment then please call us on 01420 560817 and we will advise whether you should attend.

Please attend the appointment alone & do not bring a relative or friend with you to the clinic location unless this has been agreed with us prior to your attendance. If another person is to attend with you they will be asked a set of COVID-19 screening questions.

## When you arrive at the appointment

Each clinic site has different protocols that they are following so please read and follow any instructions given. Usual surgery facilities such as toilets may not be available for use.

Please do not come into the surgery or waiting room until 5 minutes before your appointment time and if you arrive early we suggest that you wait in your vehicle or outside if this is possible.

We ask that you wash or sanitise your hands on entering the surgery.

**Please bring & wear a face covering or mask at all times whilst inside the building unless you are exempt.**

Please follow social distancing whilst in the waiting area.

## After your appointment

If you test positive for COVID-19 within 14 days of your appointment please contact the Community Cardiology Service on 01420 560817 to inform us.