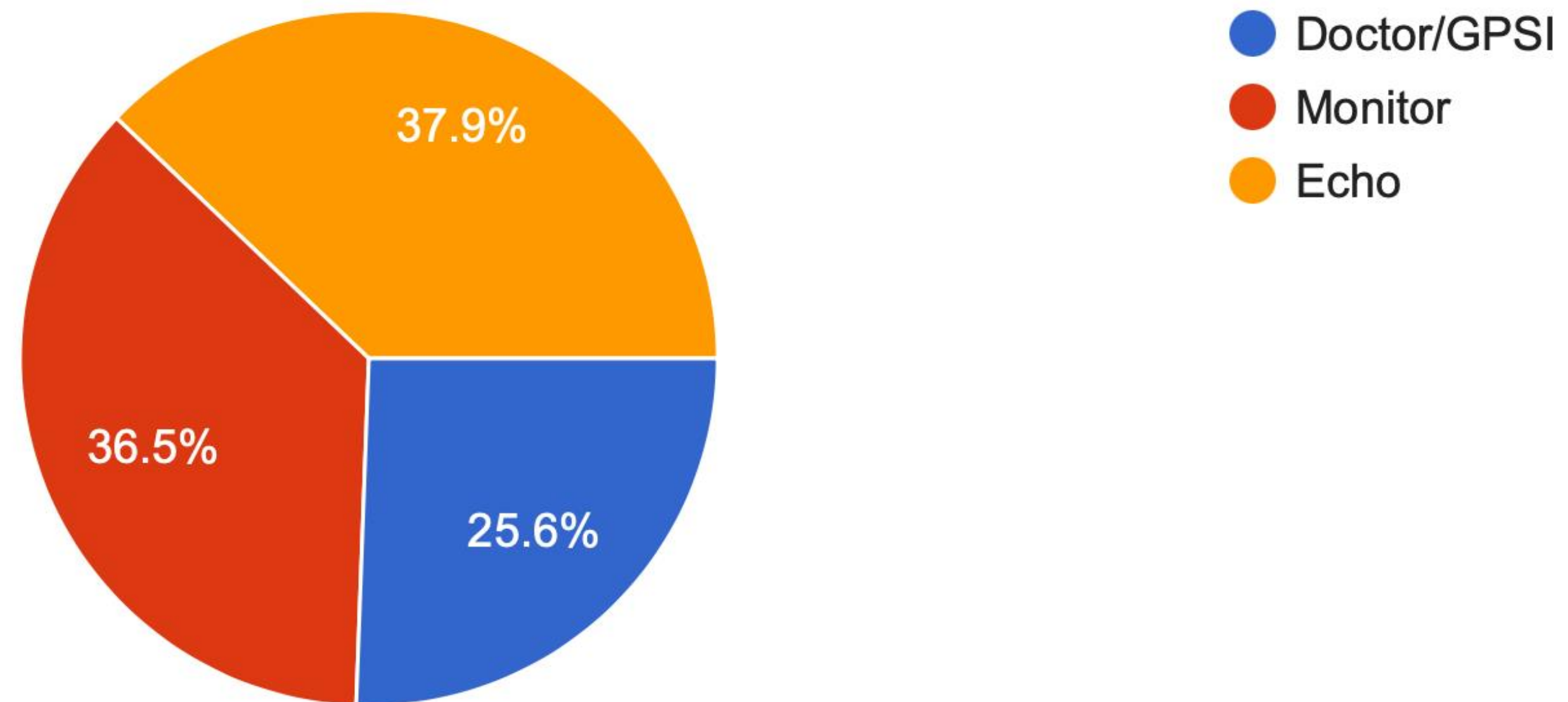

MID HAMPSHIRE HEALTHCARE & WATERCRESS MEDICAL

Community Cardiology

Patient Experience Survey 2026

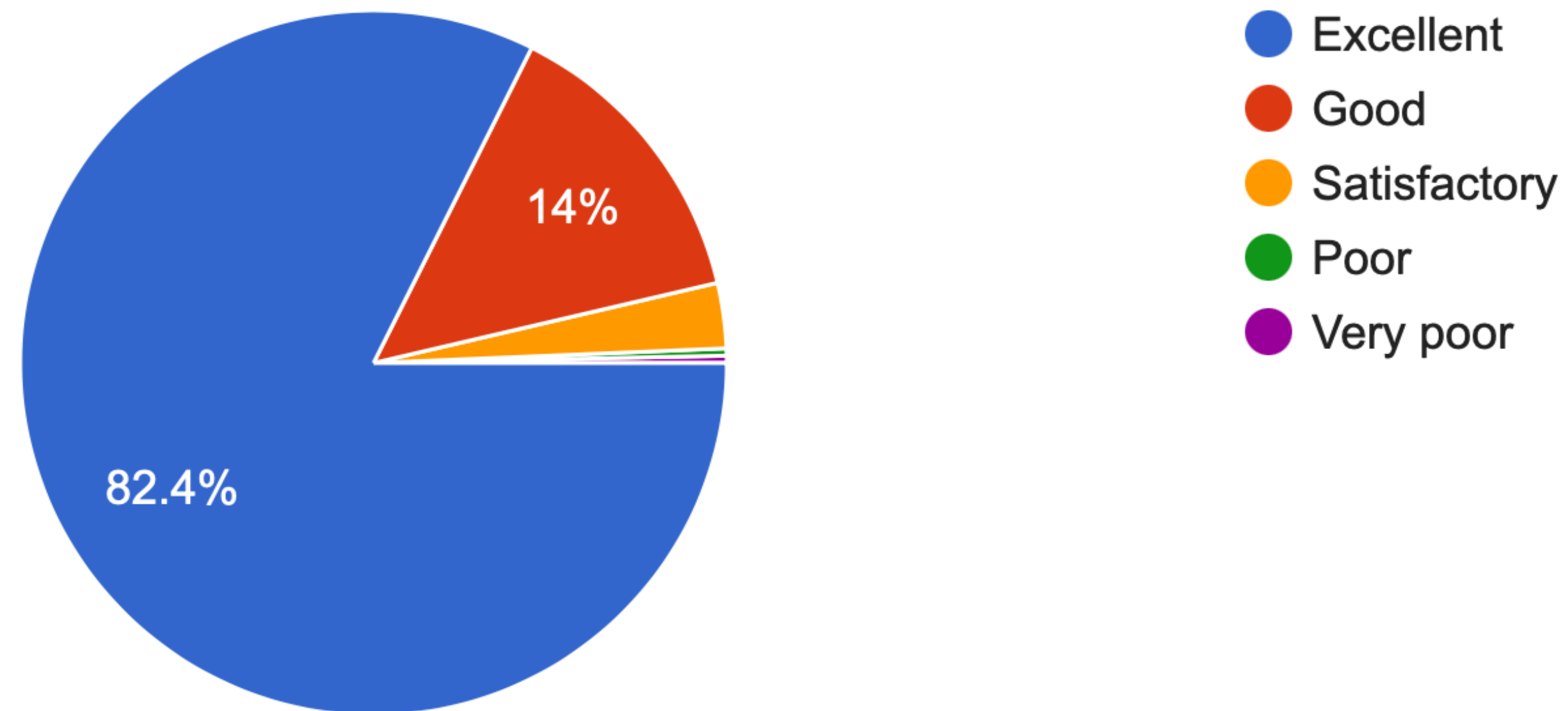
Which type of clinic did you attend?

301 responses



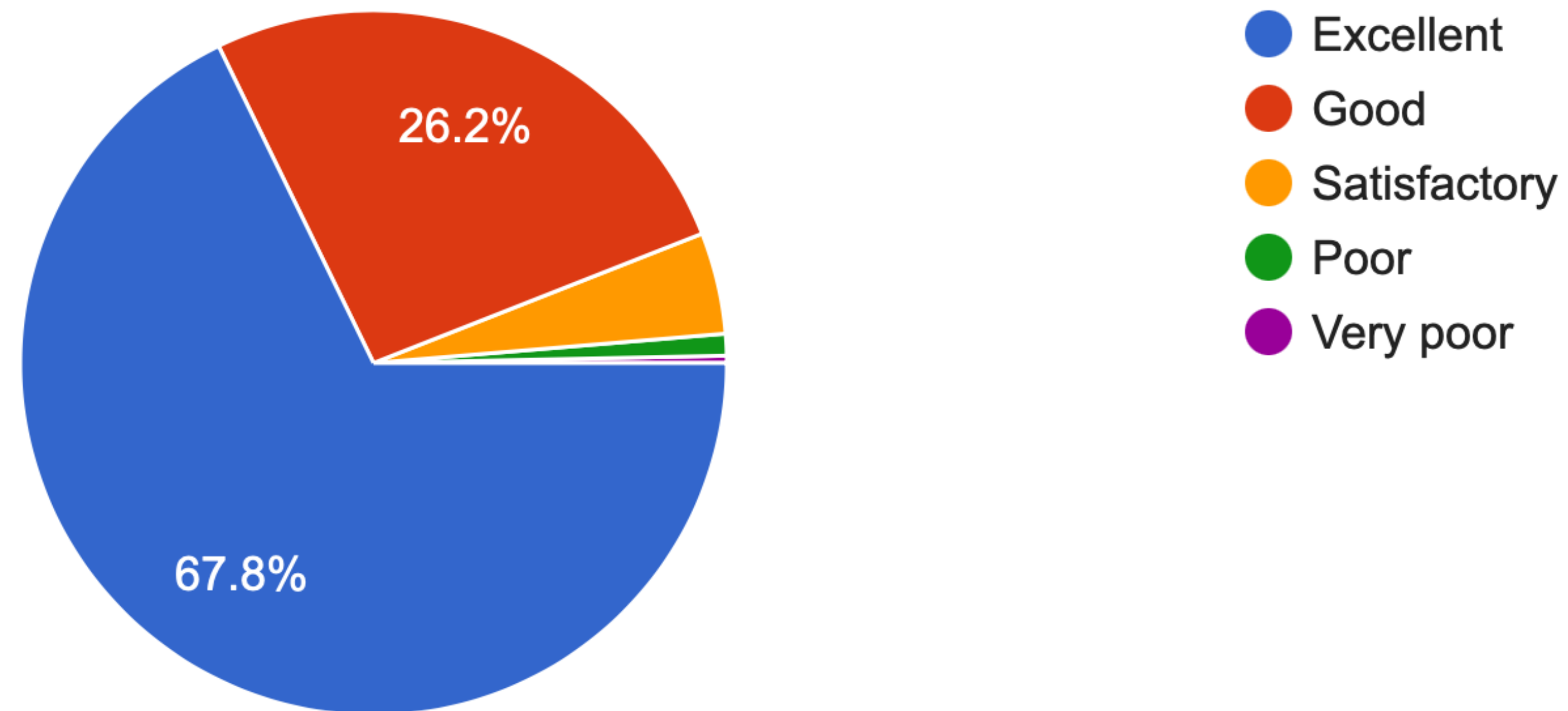
How do you rate your overall experience?

301 responses



How do you rate the appointment booking process?

301 responses



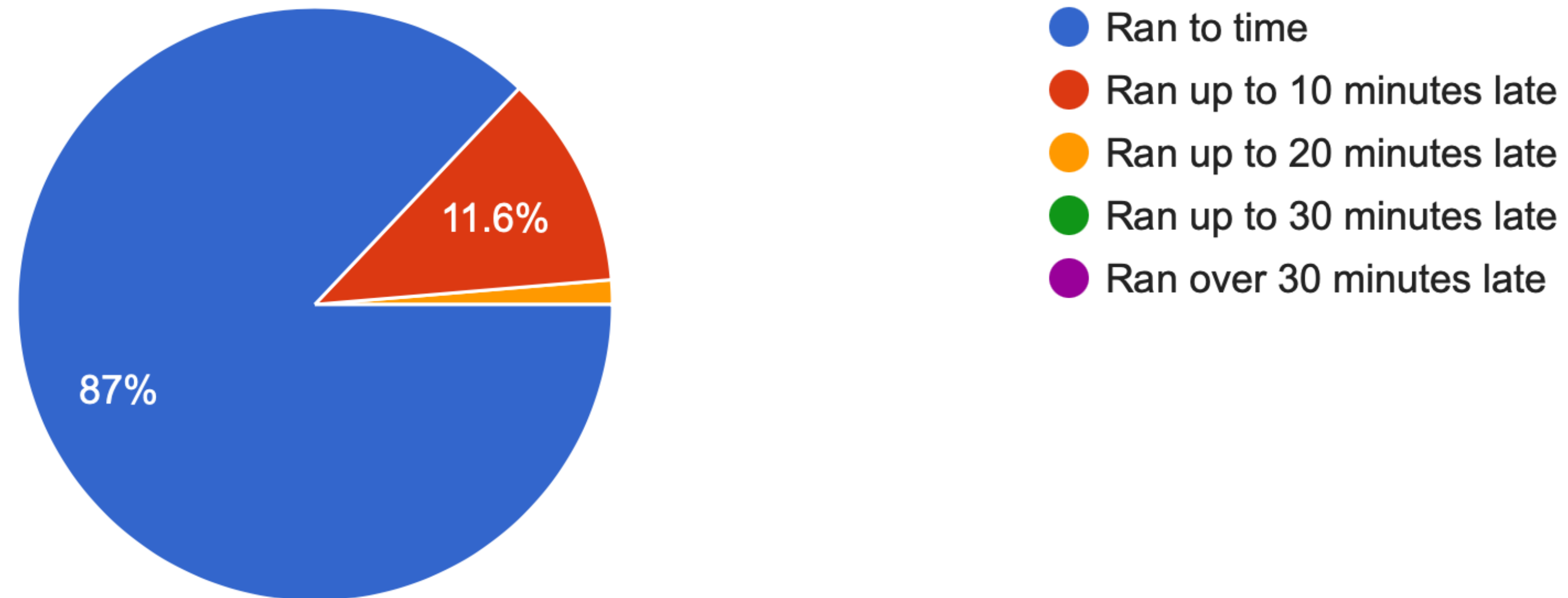
How long did you have to wait for the first available appointment?

301 responses



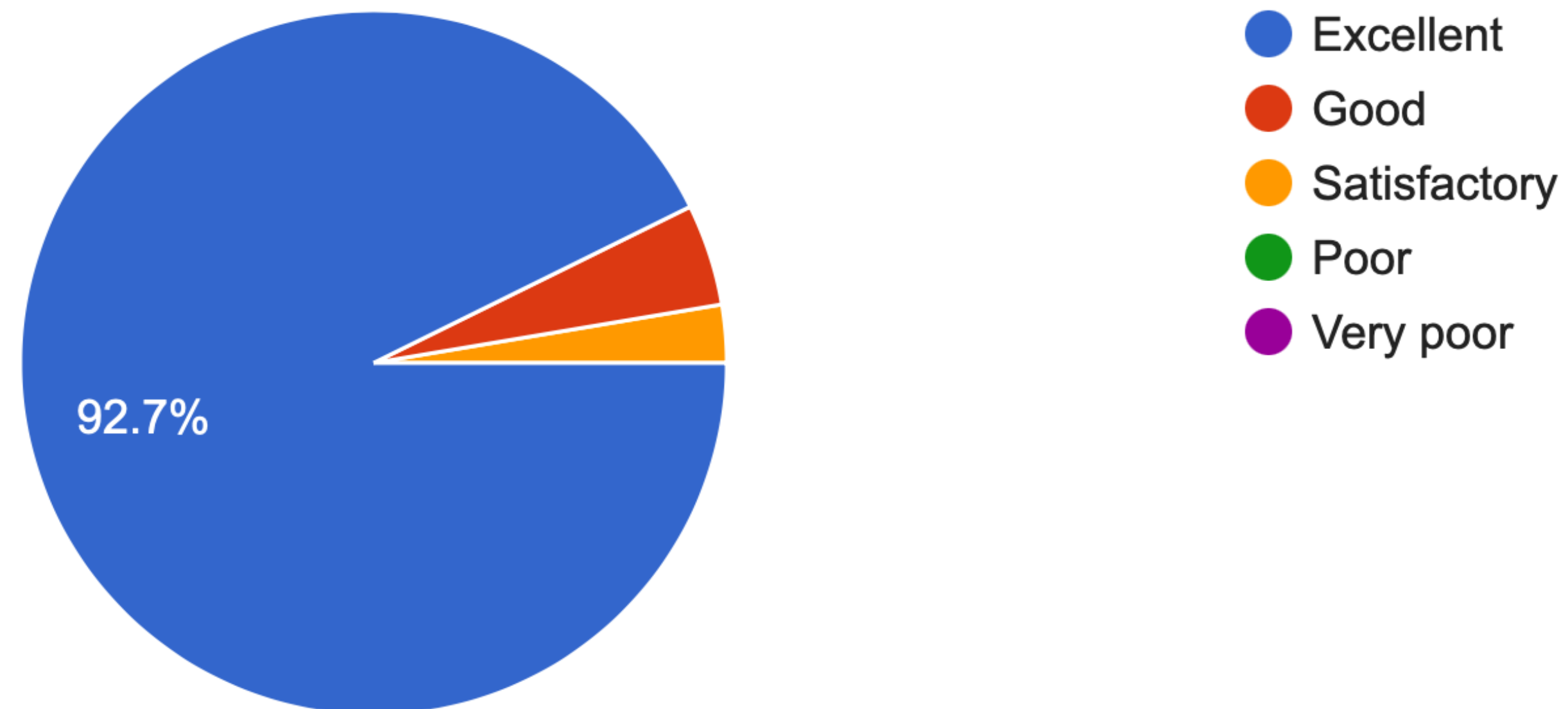
Was your appointment running to time?

301 responses



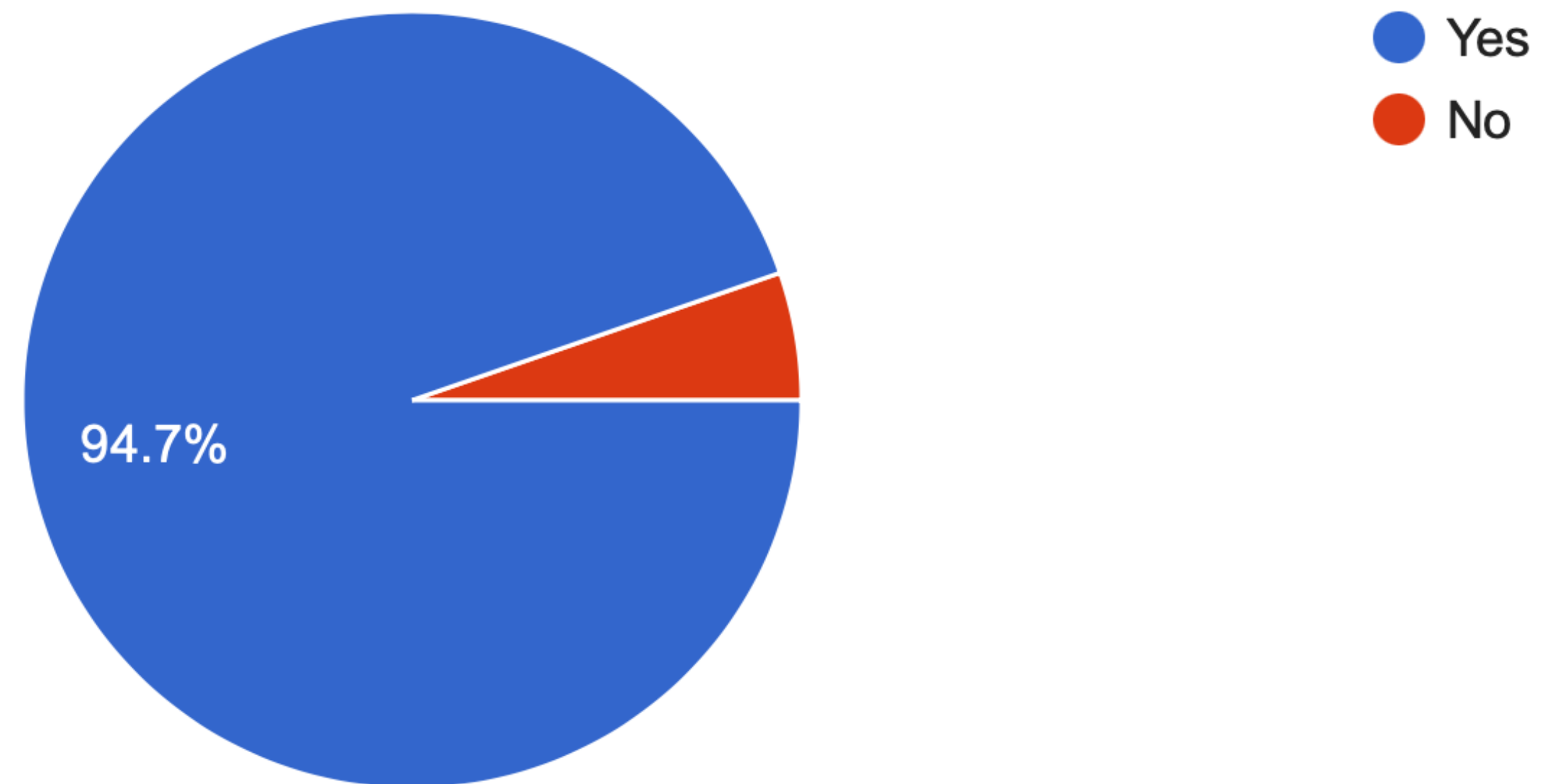
How would you rate the clinician you were seen by?

301 responses



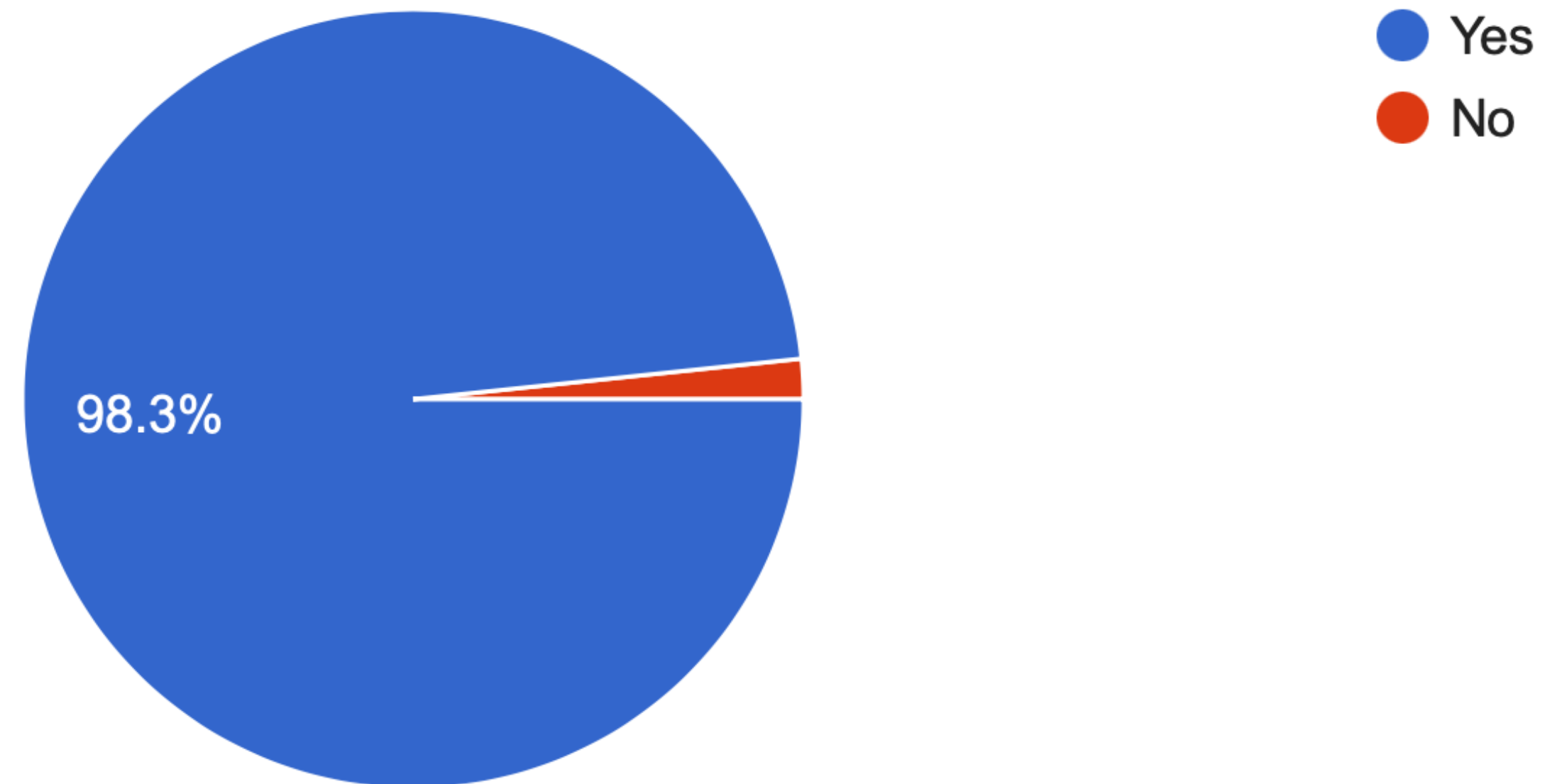
Did you find the community cardiology service more convenient than having to attend a hospital?

301 responses



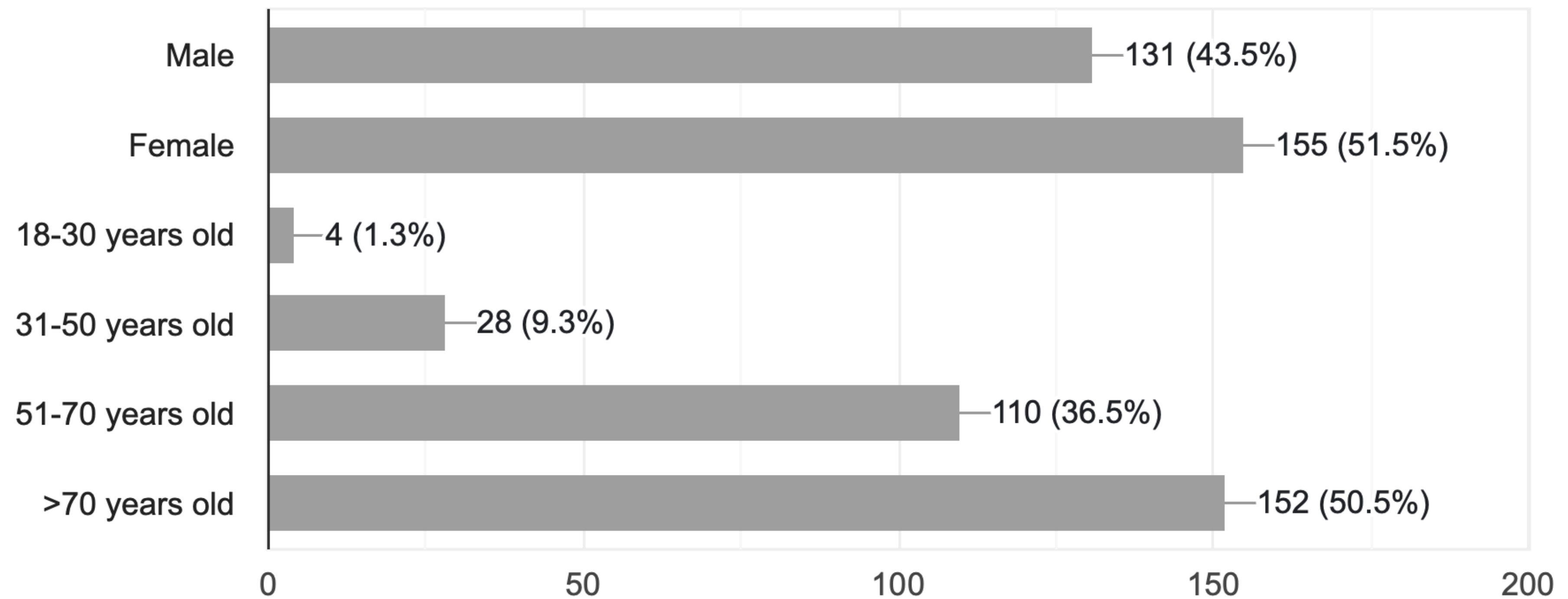
Would you use this service again?

301 responses



Thank-you for completing this survey. Your feedback is very important to us. Please take a moment to add some information about you:

301 responses



Patient Comments

Amazing service by all staff, the appointment team, cardiologist and nurse were brilliant

Fantastic

Impressed by the phone call to bring forward appointment to fill a cancellation. It is making more efficient use of the staff time and costs.

It was one of the best appointments I have ever had

The clinician was excellent - very professional but kind and patient. She was reassuring and explained everything. I would not hesitate to rate her skills very highly and made made my visit pleasant and easy in every way.

It was excellent and the staff were so friendly and helpful

Very nice clinician and surgery easily accessible much less stressful than going to a hospital

The community cardiology service is a marvellous addition to the Hampshire NHS

I found the whole experience, on time, friendly, professional helpful NHS at its Best ! A credit to all the staff thank you for a first class experience !

It was a very stressful free and well managed appointment and all questions and concerns answered in full and clearly.

Just very happy how easy and stress free it was

Excellent Cardiologist ,wonderful nurse, made me feel comfortable and open

An excellent one stop medical service!

The whole thing was a triumph of efficiency and patient care.

Great not having to have to go to a hospital and pay for parking. Easy to find , plenty of free parking. Friendly efficient staff.

First class all round

Just a very good around experience

It's fabulous and extremely helpful to non car drivers to be seen locally. The service was prompt on time and kindness shown was excellent... things were explained to me in a way I could digest easily

The service I received was excellent at the clinic and it was a relief to be given a result after the procedure and not have to wait for it

It was good to get answers on the day.

All was brilliant.

Efficient local service

The team I saw were amazing, put me completely at ease, and explained really well

I found the whole experience, on time, friendly, professional helpful NHS at its Best ! A credit to all the staff thank you for a first class experience !

The NHS at its best. Thank you

I was treated with the utmost care and consideration, and was given my results professionally and I was able to ask any questions



Community Cardiology Service

[HOME](#)[ABOUT THE SERVICE](#)[CLINICIANS](#)[PATIENTS](#)[CONTACT](#)

Welcome to The Community Cardiology Service

We are a local NHS service for patients with suspected heart conditions in Mid Hampshire with clinics in Winchester, Andover, Four Marks and Chandlers Ford.

Our website provides information for patients, referral guidelines for GPs and general advice on looking after your heart.

The Community Cardiology Service is an NHS service run by Watercress Medical and Mid Hampshire Healthcare.

Provided by:

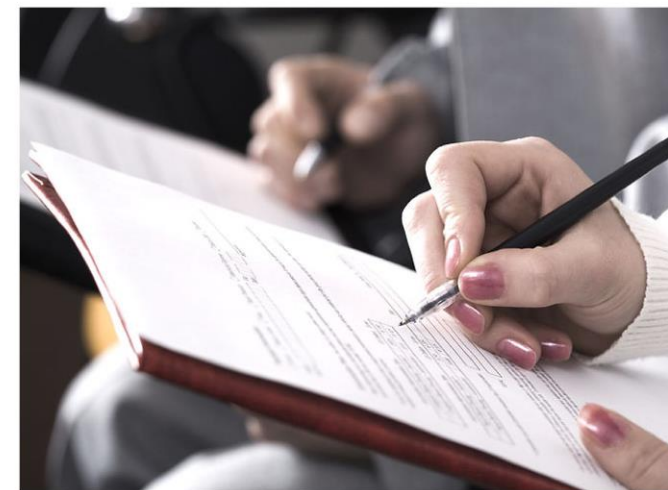


Visit [MHH website](#) for further information about Mid Hampshire Healthcare

Appointments



If your GP has referred you to our service please click [here](#) to find out what to expect at your appointment.



Where To Find Us >



Correspondence Address:
Community Cardiology Service,
Mansfield Park Surgery,
Lymington Bottom Road,
Medstead GU34 5EW



Contact us on 01420 560 817

For more information about the Community Cardiology Service please visit our website:

www.communitycardiologyservice.co.uk